

Tyler York

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SUMMARY

Highly motivated and innovative professional with strong communication skills. Fast learner that utilizes cross-platform languages to develop efficient solutions. Excels in organizing, prioritizing, and analyzing multiple projects within tight timelines. Responsible self-starter with excellent validation skills and a willingness to “think outside the box”.

TECHNICAL SUMMARY

- **Operating Systems:** Windows, Mac OS X, Linux Ubuntu
- **Competencies:** Java, SpringBoot, Maven, C#, HTML, CSS, JavaScript, SQL, Microsoft Office
- **Software:** IntelliJ, Visual Studio (for Mac), Swagger, Eclipse, Netbeans, Brackets, SQL Server, MySQL, Teradata

PROFESSIONAL EXPERIENCE

FIRST NATIONAL BANK of OMAHA, OMAHA, NE

Sr. Java Developer, Technology

2020 - 2021

Design and implement API endpoints based off requests from business unit to enable partner integration with financial services. Consult with team for work prioritization and desired implementation steps. Maintain multi-level environment to connect external partners with back-end, core services.

- Construct API contract and business logic for multiple external partners
- Manage semi-automated release pipeline generation, validate production applications
- Provide support and documentation for Quality Assurance and Production testing

API Developer, Technology

2020 - 2021

Developed API for mobile application consumption. Worked in a peer-pairing environment to allow for code and standard improvement. Designed new endpoints in a multi-tier setting for code-sharing with additional teams. Managed code base for development, testing and production implementations.

- Mock new API endpoints, implement with new data structure and reconcile with QA to test changes
- Implement changes on a bi-weekly basis, publishing pipelines with updated code
- Assist in troubleshooting of API responses from production mobile applications
- Participate in recurring team retroactive and peer-review sessions

Tester, Technology

2018 - 2020

Refined and maintained a stable transaction authorizations platform. Justified code additions and changes for efficiency and long-term viability. Provided insight into business practices using SQL, SSRS and SSIS packages. Participated in system testing, implementation and validation.

- Developed SSIS packages and coordinated testing with SQL team to improve data and file processing
- Validated Fraud Policy rules to decline fraudulent transactions when appropriate
- Modified database processes for bank-wide initiative to contact customers with real-time fraud alerts
- Provided insight into database structure and processing for project improvements

CAPITAL ONE (Previously WORLDS FOREMOST BANK), LINCOLN, NE
Business Analyst

2016 - 2018

Utilized SQL to review and analyze delinquent portfolio to determine necessary changes. Presented findings and recommendations for changes to be implemented. Reported on portfolio and forecasted yearly losses on a monthly and weekly basis. Created and validated scripts for process improvement and compliance.

- Developed SQL scripts that lessened server run-time from three hours to six minutes after validating scripts to find previous processes were not correctly identifying accounts
- Delivered consistent delinquency and portfolio loss forecasts
- Created delinquency forecasts for operations to manage toward
- Sponsored professional communication with co-workers to expedite project resolution
- Evaluated Google Suite as a Google Guide prior to complete business conversion
- Successfully transitioned from World's Foremost Bank to Capital One

Collections Specialist

2015 - 2016

Serviced delinquent clients by outbound dialing via manual and automated dialer system. Provided support with online account information and processed hardship program requests. Worked with clients to determine most effective actions to resolve account delinquency. Trained new team members in basic procedures

- Developed automation scripts to perform departmental duties more efficiently
- Developed various reports for Collections and Workforce Management to increase accuracy of department goals and effectiveness
- Awarded "Biggest Catch" for identifying accounts in automated dialer, not actually labeled for contact resulting in saving over \$150,000 in potential litigation

EDUCATION

SOUTHEAST COMMUNITY COLLEGE, LINCOLN, NE *Associates Degree in Programming,
Integrated Platforms*

December 2019

- Studies focused on application design and execution
- Primarily worked with SQL and front-end languages
- Developed a DB2 & MySQL back-end JSP application, deployed on AWS

BELLEVUE UNIVERSITY, BELLEVUE, NE *Bachelor of Science in Software Development*

June 2021

- Full-stack development with many front-end, processing and database languages
- Enhancing project planning, management and implementation skills
- Standardizing coding formats across platforms to deliver consistent experiences

ADDITIONAL ACTIVITIES

FIRST NATIONAL BANK of OMAHA, OMAHA, NE

- Brand Ambassador
- Leading Innovation Training Program Participant
- Insights Team Member
- FinTech Research Team Member
- Innovation & Disruption Technology Partnership